Resources used:

<https://www.wuhcag.com/wcag-checklist/>

<https://www.w3.org/TR/2008/REC-WCAG20-20081211/#time-limits-no-exceptions>

<https://www.w3.org/TR/WCAG-TECHS/Overview.html#contents>

Sites tested:

<https://www.neighborhood.bank>

<https://neighborhood.myebanking.net/#/self-registration>

Site: <https://www.neighborhood.bank>

Summary of test:

1. Image slide cannot be stopped, paused, or played. (2.2.2 – Pause, stopped, hide) (high)
2. Voice over user becomes keyboard trapped after tabbing past login button (2.1.2 -- No key board trap) (Critical)
3. Website does not have bypass block for voice over users. (2.4.1 – bypass blocks) (High)
4. Local Navigation bar, located under global navigation, does not focus on link or listed categories while reading links associated to different categories causing VO user to become disoriented (4.1.2 – Name, Role, Value) (Serious)
5. Navigation tabs, located under image slide, do not have context or instructions (1.3.3 -- Sensory Characteristics) (High)
6. VoiceOver skips content if present slide expires (2.1.1 -- Keyboard) (Serious)
7. VoiceOver skips content in the location and ATM locator segment (2.1.1 – Keyboard) (Serious)
8. Keyboard focus does not highlight crucial text correctly for VoiceOver – consistently seen throughout page (2.1.1 – Keyboard & 2.4.7 – Focus Visible) (High)
9. Colored links in the middle and bottom half are not visually indicative that they are links (1.4.1 – Use of Color) (High)
10. 200% zoom causes text to mask slide show images (1.4.4 – Resize Text) (Serious)
11. Color contrast of main segment with image slide does not conform to minimum contrast requirements (1.4.3 – Contrast Minimum) (Serious)
12. Link under image slide is referenced as “click for details” for all three images. (2.4.4 –Link purpose, 2.4.6 – Heading and Labels) (Serious)
13. Site does not contain site map in the footer or header of page. (2.4.5 – Multiple Ways) (High)
14. Search border does not fit minimum contrast requirements (1.4.3 – Contrast Medium) (moderate)

Site:

<https://neighborhood.myebanking.net/#/self-registration>

1. Foreground of form does not fit contrast requirement (1.4.3 –Contrast Medium) (Serious)
2. Tab title shows full html link instead of page or event. (2.4.2 – Page title) (low)
3. Form does not identify errors. (3.3.1 – Error Identification) (Critical)
4. Form does not provide suggestion for invalid entry. (3.3.3 – Error Suggestion)
5. Form elements do not provide visible indicator that element has been selected. (2.4.7 –Focus Visible) (moderate)
6. Form fails to provide accurate text instructions that describe the necessary input – particularly date of birth/Address 2. (3.3.2 – Labels and Instruction) (Serious)
7. Navigation tabs in top left and right corner lack use instructions. (3.3.2 –Labels and Instruction) (Serious)